

1.21b Attach Data Collection Tool(s)

CoreQ: Long-Stay Resident Questionnaire

1. In recommending this facility to your friends and family, how would you rate it overall?
① Poor ② Average ③ Good ④ Very Good ⑤ Excellent
2. Overall, how would you rate the staff?
① Poor ② Average ③ Good ④ Very Good ⑤ Excellent
3. How would you rate the care you receive?
① Poor ② Average ③ Good ④ Very Good ⑤ Excellent

Several additional questions about the respondent completing the questionnaire should be collected as they are required in the analysis of the measure. These include questions about any help the respondent received in completing the questionnaire and who helped complete the questionnaire. If these are already included in an existing questionnaire that the CoreQ is being added to, then use those questions. They do not have to be exactly worded the same way as the example below. When these questions are added to a vendor's questionnaire, they should always be grouped together. Additional similarly worded questions are not necessary. Additional questions about the respondents' demographics such as age and gender are optional.

4. Did someone help you complete this survey?
① Yes ② No (If no, please return the survey in the postage paid envelope)
5. How did the person help you? (Check all that apply)
① Read the question to me. ② Wrote down the answers I gave. ③ Answered the questions for me.
④ Translated the questions into my language. ⑤ Helped in some other way.

The instruments vary since they are administered by a CoreQ vendor. Example of a questionnaire below:

RESIDENT EXPERIENCE SURVEY					
Please answer the questions in the survey about your stay at <Center Name>.					
Mark the square next to your response. If a question does not apply to you, please leave it blank and go on to the next question.					
The three questions below are part of a national initiative to ensure the quality of skilled nursing facilities.					
	Poor	Average	Good	Very Good	Excellent
In recommending this facility to your friends and family, how would you rate it overall?	☐	☐	☐	☐	☐
Overall, how would you rate the staff?	☐	☐	☐	☐	☐
How would you rate the care you receive?	☐	☐	☐	☐	☐